

Telephone Banking

24/7 access to your:

- Balance Inquiries
- Account History
- Loan Information
- Transfers



Oahu

(808) 522.1800

Neighbor Islands & Mainland

(800) 884.4100



HawaiiUSA
FEDERAL CREDIT UNION

hawaiiusafcu.com



Welcome to the ease and
convenience of
Telephone Banking!

STEP 1

Call 522.1800 (Oahu)
or (800) 884.4100
(Neighbor Islands & Mainland)

STEP 2

Enter your member number
followed by the pound (#) sign.

STEP 3

Enter your 4-digit password
followed by the pound (#) sign.

Federally insured by NCUA

You may enter your
selection at any time.

*Share ID or Loan ID refers to the
1-2 digit number on account inquiring on

Balance Inquiries.....Press 1

- 1 Share Balance
- 2 Checking Balance
- 3 Loan Balance
- 4 Open Share List
- 5 Open Loan List

Checking.....Press 2

- 1 Checking Balance
- 2 Checking History
- 3 Check Number Inquiry

Transfers.....Press 3

- 1 Savings to Checking
- 2 Savings to Loan
- 3 Checking to Loan
- 4 Checking to Savings
- 5 Share to Share

History Inquiry.....Press 4

- 1 Recent Transaction Activity
Within Transaction History:
 - 1 ATM History
 - 2 Payroll History
 - 3 ACH History
- 2 Deposit History
- 3 Share History
- 4 Loan History

Loan Information.....Press 5

- 1 Loan Payment Inquiry
- 2 Loan Payment History
- 3 Loan Balance

Additional Options.....Press 6

- 1 Change Account
- 2 Change Preferences
- 1 Access Code

At anytime during the call, you may:

- Go Back to the Previous Menu...Press #
- Operator (during business hrs)...Press 0
- End the Call.....Press *

Any Questions? Please call our
Member Service Center
Oahu Toll Free
(808) 534.4300 (800) 379.1300